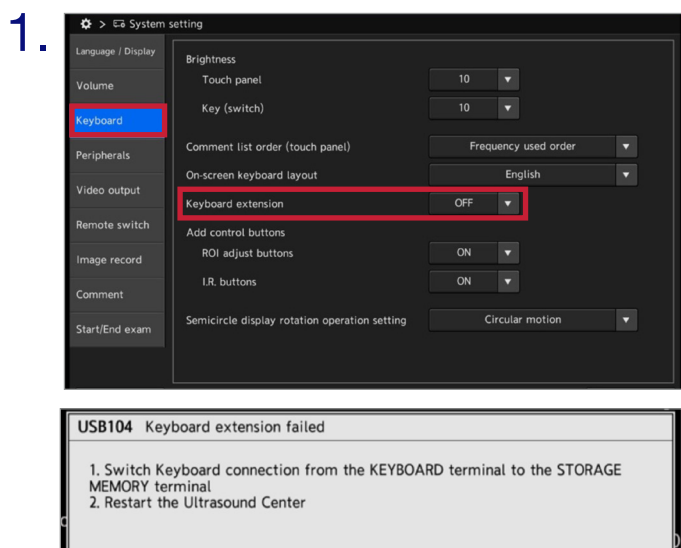


EU-ME3 – How to Fix the Keyboard Extension

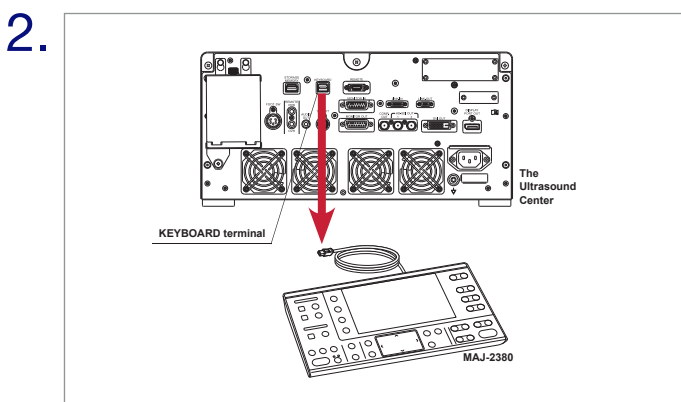
Quick Reference Guide

NOTE: This document is for quick reference only. Please refer to the relevant User's Manuals for instructions, warnings and cautions. Nothing in this presentation is meant to supersede or replace the instructions for use applicable to each specific device, or the processes and procedures in place at your facility.

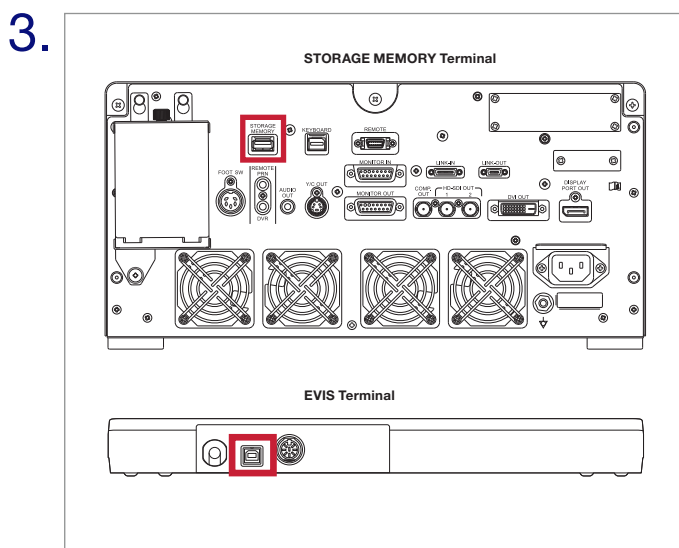
Step-by-step instructions on how to fix the keyboard extension error



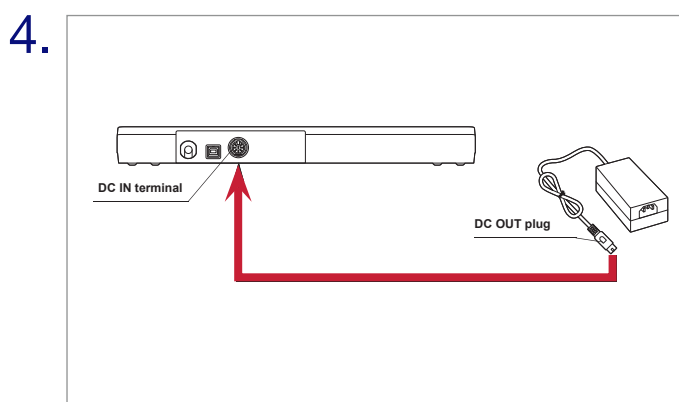
If the **“Keyboard extension”** function is turned ON, the **“USB104 Keyboard extension failed”** error message will appear, after the change is saved, and the EU-ME3 keyboard cannot be used.



Turn **OFF** the EU-ME3. Disconnect the keyboard cable from the back of the EU-ME3.



Plug a USB-AB cable (MAJ-1711, MAJ-1918 or equivalent) into the EVIS Terminal on the EU-ME3 keyboard and the STORAGE MEMORY Terminal on the back of the EU-ME3.



If not already connected, connect the AC adapter (MPU16A-102) to the EU-ME3 keyboard and plug the AC adapter into a power source.

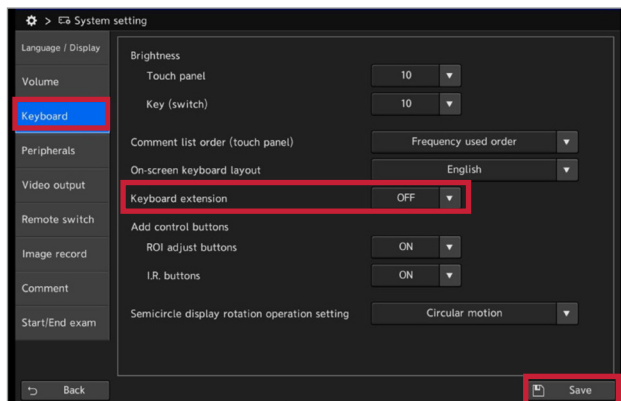
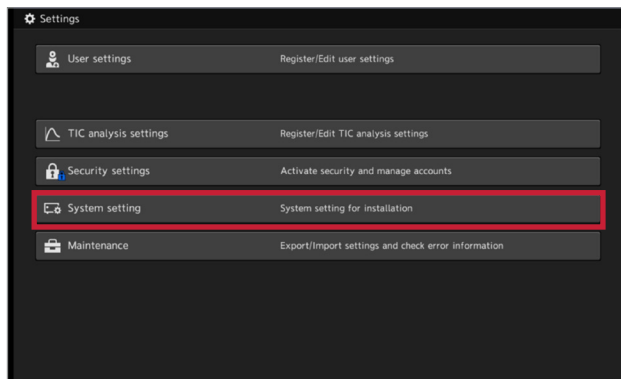
5. Restart the system

6. The EU-ME3 keyboard should now be operational.

EU-ME3 – How to Fix the Keyboard Extension Quick Reference Guide

Step-by-step instructions on how to fix the keyboard extension error

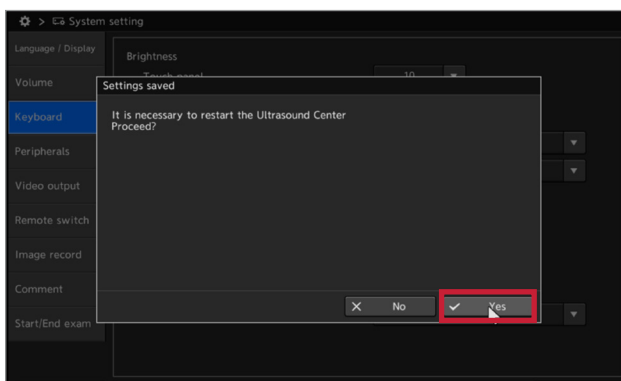
7.



Press the Settings button on the keyboard and then choose System setting > Keyboard. Turn **OFF** the “**Keyboard extension**” function and press **Save**.

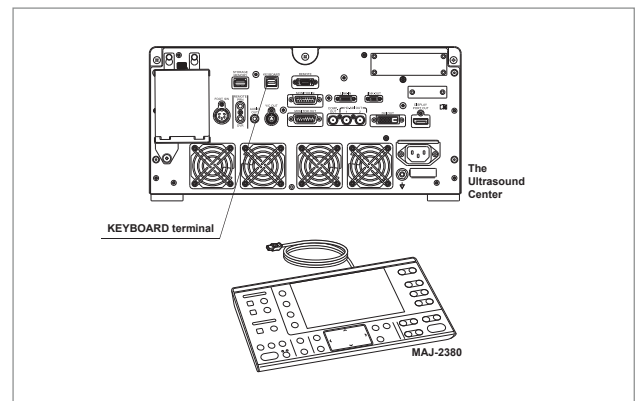
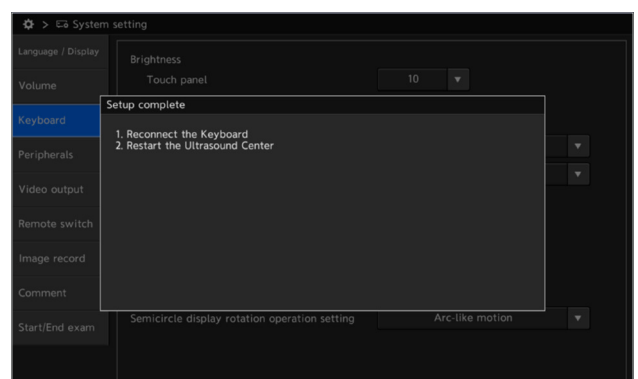
- You may need to login into the system to access this menu.

8.



Press **Yes** on the Settings saved pop-up message.

9.



Reconnect the EU-ME3 keyboard to the KEYBOARD terminal on the back of the EU-ME3.

10.

Disconnect the USB-AB cable. If desired, disconnect the AC adapter.

11.

Restart the EU-ME3.

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